

10<sup>th</sup> January, 2011

Ms. Eileen Ong  
Consultant  
Cambridge Management Sdn Bhd  
No. 33-3A-1 Jalan Metro Perdana Barat 1  
Taman Usahawan Kepong Utara  
52100 Kuala Lumpur Malaysia.

Dear Ms. Eileen Ong,

**RE: TESTIMONIAL FOR THE ISO 14001:2004 CERTIFICATION PROJECT**

On behalf of all employees at KB TEKNIK SDN BHD , we would like to express out highest appreciation for your help, support and involvement in our company's certification to ISO 14001:2004.

We found your documentation to be well organized and easy to modify and maintain, which is what we needed in order to minimize the environmental impacts of our business activities. My customers are happy to see that we are now certified, but I'm even more satisfied to know that we've boosted our organization's public image among business associates and regulatory agencies as an "eco-friendly" company.

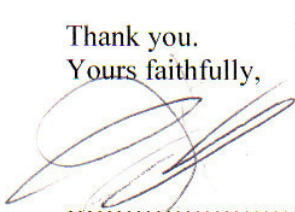
We benefit from our Environmental System daily, for example:

- a) Cost reductions in waste through recycling programmes,
- b) Cost reductions in raw material by establishing objectives & targets,
- c) Reduced liability by reducing remediation and/or clean-up possibilities,
- d) Improved awareness of the company's impact to the environment, and
- e) Enhanced customer's trust.

I also like the fact that I can easily review where our problem areas are through internal audit reports, the non-conformance write-ups, and what actions were taken to correct them. It was even more gratifying to see what we can do to prevent this from happening again!

In closing, I'd like to say that your professional support in helping us implement the ISO 14001:2004 was awesome. I highly recommend your services and product to any company looking to implement a quality management system.

Thank you.  
Yours faithfully,



Name: LEE LAI HOO  
Designation: GENERAL MANAGER

**KB Teknik Sdn Bhd (169214-X)**  
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