

Mr. Wong Loke Song
Consultant
Cambridge Management Sdn Bhd
33-3A-1, Jalan Metro Perdana Barat 1,
Taman Usahawan Kepong Utara,
52100 Kuala Lumpur.
1 December 2009

Dear LS,

RE: Letter of Highest Appreciation

J & E Hall Refrigeration Sdn. Bhd has attained the ISO14001:2004 accreditation from BVC on 15th October 2009. I want to acknowledge your contribution in transforming our managers' mindsets to achieve this milestone in 2008/09. All our other plants from all over the Malaysia are now sending their people to benchmark our Green and Environmental friendly best practices.

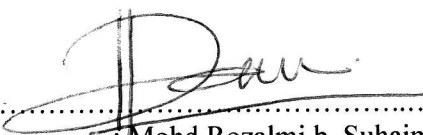
I recalled in the end of 2008 how you convinced our EMS committee of senior executives and managers with your unique 5 stages EMS consultancy approach. We placed our trust in you when you were willing to accept the challenge to ensure our investment has good return, and all our managers will have the correct and positive paradigm after the implementation of EMS. You are a very committed consultant who takes co-ownership with us to achieve the extraordinary levels of environmental performances. With that we easily passed all Environmental audits conducted by all multi-national clients.

Your dedication and long-hours of commitment to the project was contagious, our management team thus participated actively till its fruition. We all benefited from your systematic consultancy approach. You delivered your messages with passion. At the beginning of the implementation, our members were preoccupied with their own thoughts and concerns. After the various interactive participations and especially the Environmental aspects and impacts assessment practical, you were able to break their preoccupation with your great sense of humour and attention grabbing presentation. We were able to remember the lessons learnt through your fun-filled and relevant illustrations and sharing.

I will not hesitate to mention to others about you for you are the best EMS consultant whom I have ever met. Your understanding of ISO14001 and Malaysia environmental law is beyond typical consultant's understanding. Your implementation process and delivery skills are beyond my expectation.

Your sincerely,

J & E HALL REFRIGERATION SDN BHD.


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Name : Mohd Rozalmi b. Suhaimi
Designation : Maintenance & SHE Executive.

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